



**DEPARTMENT OF THE AIR FORCE
HEADQUARTERS 11TH WING (AFDW)
JOINT BASE ANACOSTIA-BOLLING DC**

May 1, 2025

Colonel Ryan A. F. Crowley
Commander, 11th Wing
Commander, Joint Base Anacostia-Bolling
20 MacDill Blvd, Suite 300
Joint Base Anacostia-Bolling
Washington DC 20032

Ms. Christiane Jacobs
Managing Director
Association of Military Banks of America
2300 Wilson Blvd, Suite 700, #1042
Arlington VA 22201

Dear Ms. Jacobs:

The 11th Wing requests proposals from qualified financial institutions to provide ATM services on Joint Base Anacostia-Bolling (JBAB). This RFP is for an ATM-only solution, envisioning up to five strategically placed ATMs to meet the needs of our community following the closure of the Pentagon Federal Credit Union branch on April 19, 2024. The Department of the Air Force Comptroller will evaluate proposals, and compliance with DoD FMR, Volume 12, Chapter 33, and DoD Instruction 1000.11 is mandatory. For your reference:

The DoD FMR is available at: https://comptroller.defense.gov/FMR/vol12_chapters.aspx.

The DoD Instruction is available at:

<https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodi/100011p.pdf?ver=nu8NymT AQju827T xtAFiQ%3d%3d>.

The attached questionnaire will assist in the evaluation process. The review of proposals includes: (1) total services offered, (2) service charges, (3) loan rates, (4) interest paid on various types of savings, (5) demonstrated financial capability, and (6) service awards the financial institution received.

We request that you distribute this solicitation to member banks of the Association of Military Banks of America that meet the eligibility criteria for providing on-base financial services. Interested institutions are invited to contact my Point of Contact for further information or to submit a written proposal, including the completed questionnaire, to the address below within 30 days of this letter's date.

SENTINELS OF THE CAPITAL

11th Comptroller Squadron
20 MacDill Blvd, Suite 100
Joint Base Anacostia-Bolling
Washington DC 20032

If you have any questions, my POC is Lieutenant Colonel Todd Main, DSN 484-3332, Commercial (202) 3332, or todd.main.1@us.af.mil.

Sincerely,

RYAN A. F. CROWLEY, Colonel, USAF
Commander

Attachment:
Financial Institution Solicitation Questionnaire