



# 2024 AMBA FALL WORKSHOP

AUGUST 25 - 28, 2024 ▪ LOTTE HOTEL ▪ SEATTLE, WA  
CELEBRATING 65 YEARS!

## SUNDAY, AUGUST 25, 2024

4:00 PM	6:00 PM	Workshop Registration – <i>Charlotte Restaurant</i>
6:00 PM	8:00 PM	Welcome Networking Reception – <i>Charlotte Restaurant</i>

## MONDAY, AUGUST 26, 2024 – Setting the Stage

7:00 AM	4:00 PM	Workshop Registration – <i>Sanctuary Grand Ballroom</i>
7:00 AM	8:00 AM	Continental Breakfast and Networking – <i>Sanctuary Grand Ballroom</i>
8:00 AM	4:00 PM	Workshop Program – <i>Sanctuary Grand Ballroom</i>
8:00 AM	8:15 AM	<b>National Anthem</b> <b>Invocation</b> , Mr. Lindsey Streeter, AMBA Director <b>Opening Remarks</b> : Mr. Michael League, AMBA Chair and Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO
8:15 AM	9:00 AM	<b><u>Risk, Fraud, Regulation, and the Military Community</u></b> <b>Moderator - Maj Gen (Ret.) Steven J. Lepper</b> , AMBA President & CEO <b>Ms. Grovetta Gardineer</b> , Deputy Comptroller for Compliance Risk Policy, Office of the Comptroller of the Currency <b>Ms. Doreen R. Eberley</b> , Director, FDIC Division of Risk Management, Federal Deposit Insurance Corporation
9:00 AM	9:45 AM	<b><u>Military Community Risk, Fraud Protection, and Response</u></b> <b>Mr. Jim Rice</b> , Assistant Director, Office of Servicemember Affairs, Consumer Financial Protection Bureau (CFPB) <b>Ms. Mel Lanning Trumpower</b> , Executive Director, BBB Institute for Marketplace Trust
9:45 AM	10:15 AM	Break and Networking – <i>Sanctuary Grand Ballroom</i>
10:15 AM	11:00 AM	<b><u>Advocacy: Law, Regulation, Good Intentions and Unintended Consequences</u></b> <b>Moderator - Maj Gen (Ret.) Steven J. Lepper</b> , AMBA President & CEO <b>Mr. Scott Marks</b> , Assistant Vice President of Congressional Relations, Independent Community Bankers of America <b>Mr. Blake Earley</b> , VP, Congressional Relations, American Bankers Association
11:00 AM	12:00 PM	<b><u>What is the Research Showing Us in the Military and Veteran Communities?</u></b> <b>Ms. Shannon Razsadin</b> , CEO, Military Family Advisory Network – MFAN’s Military Support Programming Survey Report & WWP Caregiver & Family Wellbeing Report <b>Ms. Julie Soares</b> , Associate Director of Financial Readiness, Wounded Warrior Project - Warrior Financial Well-being <b>Mr. Bruce McClary</b> , Senior Vice President of Communications at the National Foundation for Credit Counseling (NFCC) - Consumer Financial Literacy and Preparedness Survey
12:00 PM	1:30 PM	<b>AMBA Workshop Luncheon and Military Departments’ 2023 Distinguished Bank Service Awards Presentation</b> – <i>Gallery Ballroom</i>
1:30 PM	2:15 PM	<b><u>DoD Military Banking Program Panel Discussion</u></b> <b>Mr. Bill E. Hawbecker</b> , Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service <b>Mr. Bryan Smith</b> , Department of Navy <b>Mr. Michael Windsor</b> , Department of Air Force <b>MAJ Terrell Murdock</b> , Department of Army
2:15 PM	2:45 PM	Break and Networking – <i>Sanctuary Grand Ballroom</i>
2:45 PM	3:45 PM	<b><u>Addressing the Needs of the Veteran Community</u></b> Moderator – <b>Ms. Bonnie Wallace</b> , Senior Vice President, Head of Financial Health, Wells Fargo Foundation <b>Ms. Christine Bensedira</b> , Director, VBA Finance Center <b>Ms. Andia Dinesen</b> , EVP Communications and Operations, AMBA <b>Ms. Rachael Deleon</b> , Executive Director, Association for Financial Counseling and Planning Education® (AFCPE®) <b>Mr. Blake Allison</b> , Founder, CEO & President, LifeCents
3:45 PM	4:00 PM	<b>Day One Wrap-Up</b> , Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO, AMBA
4:00 PM	5:00 PM	<b>Bank Liaison Officer Training Breakout Session</b> – <i>Meeting Room 5D</i>
4:00 PM	5:00 PM	<b>AMBA General Membership Meeting</b> (AMBA Regular Corporate Members)
5:00 PM	6:00 PM	Break
6:00 PM	7:00 PM	Networking Reception – <i>Halo Bar</i>
7:00 PM	10:00 PM	<b>AMBA’s 65<sup>th</sup> Anniversary and Steve’s Farewell</b> Banquet Dinner – <i>Sanctuary Grand Ballroom</i>

**TUESDAY, AUGUST 27, 2024 – Workshop Day**

7:00 AM	4:00 PM	Workshop Registration – <i>Sanctuary Grand Ballroom</i>
7:00 AM	8:00 AM	Continental Breakfast and Networking – <i>Sanctuary Grand Ballroom</i>
8:00 AM	4:30 PM	Workshop Program – <i>Sanctuary Grand Ballroom</i>
8:00 AM	8:30 AM	<b>Mr. David Evetts</b> , Director, USAA Educational Foundation - <i>invited</i>
8:30 AM	9:15 AM	<b>Financial Readiness Trends &amp; Benefits for Military and Veteran Families</b> <b>Ms. Lila Quintiliani</b> , Program Director, Financial and Benefits Education/Counseling, Military Officers Association of America (MOAA) <b>Mr. Joseph Montanaro</b> , Relationship Director, Military Advocacy Group, USAA
9:15 AM	10:00 AM	<b>Mr. Phil Goldfeder</b> , CEO, American Fintech Council
10:00 AM	10:30 AM	Break and Networking – <i>Sanctuary Grand Ballroom</i>
10:30 AM	11:30 AM	<b>Why We Serve</b> Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO
11:30 AM	12:00 PM	<b>Case Study:</b> Steve Lepper and <b>Workshop Day Structure and Goals:</b> Andia Dinesen
12:00 PM	1:30 PM	<b>AMBA Workshop Luncheon: Charitable Giving &amp; AMBA Matching Grant Recognition Luncheon</b> – <i>Gallery Ballroom</i>
1:30 AM	3:00 PM	<b>Table Topics Discussions</b>
3:00 PM	3:45 PM	<b>Report out</b>
3:45 PM	4:00 PM	<b>Table discussion wrap up:</b> Andia Dinesen
4:00 PM	4:30 PM	<b>AMBA Workshop Action Items/Closing Remarks:</b> Mr. Michael League, AMBA Chair and BG (Ret.) Omuso George, AMBA President & CEO
4:30 PM	6:00 PM	Break
6:00 PM	8:00 PM	Farewell Networking Reception – <i>Halo Bar</i>

**WEDNESDAY, AUGUST 28, 2024**

All Day		<i>Check-out and Departure</i>
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