



2023 AMBA FALL WORKSHOP

AUGUST 20 - 23, 2023 ▪ RITZ-CARLTON ▪ PHILADELPHIA, PA
THE TRANSFORMATION OF MILITARY BANKING

SUNDAY, AUGUST 20, 2023

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| 5:00 PM | 7:00 PM | Workshop Registration – <i>Grand Ballroom Prefunction</i> |
| 7:00 PM | 9:00 PM | Welcome Networking Reception – <i>The Exchange</i> |

MONDAY, AUGUST 21, 2023 – Military Banking Day

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| 7:00 AM | 4:00 PM | Workshop Registration – <i>Grand Ballroom</i> |
| 7:00 AM | 8:00 AM | Continental Breakfast and Networking – <i>Grand Ballroom Prefunction</i> |
| 8:00 AM | 4:00 PM | Workshop Program – <i>Grand Ballroom</i> |
| 8:00 AM | 8:15 AM | National Anthem Invocation , Mr. Lindsey Streeter, AMBA Director Opening Remarks : VADM (Ret.) John Bird, AMBA Chairman and Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO |
| 8:15 AM | 9:00 AM | Financial Regulator Panel Discussion Moderator – Mr. Sasha Leonhardt , Partner, FinTech, Strategic Advisory & Government Enforcement, Orrick Law Firm Ms. Grovetta Gardineer , Deputy Comptroller for Compliance Risk Policy, Office of the Comptroller of the Currency Ms. Doreen R. Eberley , Director, FDIC Division of Risk Management, Federal Deposit Insurance Corporation |
| 9:00 AM | 9:45 AM | The Banking Industry Perspective Mr. Sam Mayper , Vice President, Congressional Relations, Independent Community Bankers of America Mr. Blake Earley , VP, Congressional Relations, American Bankers Association Mr. Michael League , President & CEO, 5Star Bank |
| 9:45 AM | 10:15 AM | Break and Networking – <i>Grand Ballroom Prefunction</i> |
| 10:15 AM | 10:45 AM | A Survey of Banking Laws and Regulations Mr. Sasha Leonhardt , Partner, FinTech, Strategic Advisory & Government Enforcement, Orrick Law Firm |
| 10:45 AM | 11:30 AM | Evolution of Military Banking Ms. Jill Castilla , President and CEO, Citizens Bank of Edmond Mr. Tom McLean , Regional Military Executive, Armed Forces Bank Mr. Joe Gurney , SVP, Government Solutions, MOCA |
| 11:30 AM | 1:00 PM | AMBA Workshop Luncheon: Presentation of 2023 Military Saves Designation of Excellence – <i>Petite Ballroom</i> Presented by Ms. Kia McCallister-Young , Director, America Saves |
| 1:00 PM | 2:15 PM | DoD Military Banking Program Panel Discussion – Mr. Bill E. Hawbecker , Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service Mr. Bryan Smith , Department of Navy Mr. David Fuqua , Marine Corps Mr. Michael Windsor , Department of Air Force CPT Terrell Murdock , Department of Army |
| 2:15 PM | 2:45 PM | Break and Networking – <i>Grand Ballroom Prefunction</i> |
| 2:45 PM | 3:45 PM | Military Family Financial Readiness Ms. Shannon Razsadin , President and Executive Director, Military Family Advisory Network Ms. Besa Pinchotti , Executive Director & CEO, National Military Family Association Mr. Andrew Cohen , Director, Financial Readiness, Office of the Under Secretary of Defense (Personnel and Readiness) Mr. Nelson Akeredolu , Consumer Response Specialist, CFPB - Office of Servicemember Affairs |
| 3:45 PM | 4:00 PM | Day One Wrap-Up , Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO, AMBA |
| 4:00 PM | 5:00 PM | Bank Liaison Officer Training Breakout Session – Pavilion Ballroom |
| 4:00 PM | 5:00 PM | AMBA General Membership Meeting (AMBA Regular Corporate Members) |
| 5:00 PM | 6:30 PM | Break |
| 6:30 PM | 7:00 PM | Networking Reception – <i>Grand Ballroom Prefunction</i> |
| 7:00 PM | 10:00 PM | Banquet Dinner – <i>Grand Ballroom</i> |

TUESDAY, AUGUST 22, 2023 – Veteran Banking Day

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| 7:00 AM | 4:00 PM | Workshop Registration – <i>Grand Ballroom</i> |
| 7:00 AM | 8:00 AM | Continental Breakfast and Networking – <i>Grand Ballroom Prefunction</i> |
| 8:00 AM | 4:30 PM | Workshop Program – <i>Grand Ballroom</i> |
| 8:00 AM | 8:15 AM | General Session Welcome Remarks: Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO |
| 8:15 AM | 8:45 AM | <u>Military & Veteran Family Financial Research</u> Dr. Gabby L’Esperance , Director of Insights, Military Family Advisory Network |
| 8:45 AM | 9:15 AM | Industry and Philanthropic Collaboration for Veteran Financial Wellbeing Ms. Bonnie Wallace , Head of Financial Wealth Philanthropy, Wells Fargo Foundation |
| 9:15 AM | 10:15 AM | <u>Veterans Benefits Banking Program Panel</u> Ms. Rachael Deleon , Acting Executive Director, The Association for Financial Counseling and Planning Education - (AFCPE) Ms. Jennifer Pizi , Chief Operating Officer, National Foundation for Credit Counseling Ms. Christine Bensedira , Director, Veterans Benefits Administration (VBA) Finance Center Mr. Fred Alvarado , Vice President and Wealth Advisor, Bank of Hawaii |
| 10:15 AM | 10:30 AM | Break and Networking – <i>Grand Ballroom Prefunction</i> |
| 10:30 AM | 11:15 AM | <u>Veteran Mental – Physical – Financial Health Connections</u> Mr. Chet Bennetts , Assistant Professor, Financial Planning, The American College of Financial Services |
| 11:15 AM | 12:00 PM | <u>Why We Serve</u> Dr. Paul Lawrence , Author, Veteran, Former Under Secretary for Benefits, Department of Veterans Affairs |
| 12:00 PM | 1:30 PM | <u>AMBA Workshop Luncheon and Military Departments’ 2022 Distinguished Bank Service Awards Presentation</u> – <i>Petite Ballroom</i> |
| 1:30 PM | 2:30 PM | <u>Veterans Support and Benefits</u> Ms. Lila Quintiliani , Program Director, Financial and Benefits Education/Counseling, Military Officers Association of America Mr. Tom Kastner , Financial Wellness Vice President, Wounded Warrior Project Mr. JJ Montanaro , Relationship Director, Military Advocacy Group, USAA |
| 2:30 PM | 3:00 PM | Break and Networking – <i>Grand Ballroom Prefunction</i> |
| 3:00 PM | 3:30 PM | <u>Bringing it all Together – Banking for Military and Veteran Families</u> COL Jerry Quinn (USAR), Chief Operating Officer and Secretary, AAFMAA |
| 3:30 PM | 4:30 PM | AMBA Workshop Action Items/Closing Remarks: Michael League, AMBA Chairman and Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO |
| 4:30 PM | 6:30 PM | Break |
| 6:30 PM | 8:30 PM | Farewell Networking Reception – <i>The Exchange</i> |

WEDNESDAY, AUGUST 23, 2023

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| All Day | | <i>Check-out and Departure</i> |
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