

# **2022 AMBA FALL WORKSHOP**

AUGUST 28 - 31, 2022 • MANDARIN ORIENTAL • WASHINGTON D.C.

RESILIENCE

#### **SUNDAY, AUGUST 28, 2022**

| 4:30 PM | 6:30 PM | Workshop Registration – Oriental Desk      |
|---------|---------|--------------------------------------------|
| 6:30 PM | 8:30 PM | Welcome Networking Reception – Marina Room |

### **MONDAY, AUGUST 29, 2022**

| 7:00 AM                                  | 4:00 PM                                                       | Workshop Registration – Oriental Ballroom AB                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|------------------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7:00 AM                                  | 8:00 AM                                                       | Continental Breakfast and Networking– Hillwood                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 8:00 AM                                  | 4:00 PM                                                       | Workshop Program – Oriental Ballroom AB                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 8:00 AM                                  | 8:15 AM                                                       | Posting of Colors – Randolph-Macon Academy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                          |                                                               | National Anthem and Pledge of Allegiance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|                                          |                                                               | Invocation, Mr. James Cerrone, Immediate Past Chairman, AMBA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                          |                                                               | Opening Remarks: VADM (Ret.) John Bird, AMBA Chairman and Maj Gen (Ret.) Steven J. Lepper, AMBA President                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                                          |                                                               | & CEO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 8:15 AM                                  | 9:00 AM                                                       | Financial Regulator Panel Discussion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                          |                                                               | Moderator – Ms. Diana Banks, Vice President and Senior Counsel, American Bankers Association                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                          |                                                               | Ms. Grovetta Gardineer, Deputy Comptroller for Compliance Risk Policy, Office of the Comptroller of the Currency                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                          |                                                               | Ms. Doreen R. Eberley, Director, FDIC Division of Risk Management, Federal Deposit Insurance Corporation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 9:00 AM                                  | 9:45 AM                                                       | The Banking Industry Perspective                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                          |                                                               | Mr. Steve Keen, Vice President for Congressional Relations, Independent Community Bankers of America                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                          |                                                               | Ms. Kirsten Sutton, EVP, Congressional Relations & Legislative Affairs, American Bankers Association                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                          |                                                               | Mr. Larry Wilson, Chairman, President & CEO, First Arkansas Bank & Trust                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 9:45 AM                                  | 10:15 AM                                                      | Break and Networking – Hillwood                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 10:15 AM                                 | 11:00 AM                                                      | FINTECH Discussion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|                                          |                                                               | Mr. Joe Gurney, SVP Government Services, MOCA Financial Inc.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|                                          |                                                               | Mr. Michael League, Chairman, President & CEO, 5StarBank                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|                                          |                                                               | Mr. William Bloom, Director, Enterprise Advice Group, USAA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 11:00 AM                                 | 11:30 AM                                                      | Military Financial Wellness                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|                                          |                                                               | Ms. Rosemary Williams, Specialist Executive, Deloitte Consulting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 11:30 AM                                 | 1:00 PM                                                       | AMBA Workshop Luncheon: Presentation of America Saves Designation of Excellence – Oriental Ballroom C                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|                                          |                                                               | Presented by Ms. Kia Young, Director, America Saves                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1:00 PM                                  | 1:45 PM                                                       | Military/Veteran Service Organization Perspective                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                                          | 1.451101                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|                                          | 1.451 1                                                       | Col (Ret.) Dan Merry, Vice President for Government Relations, Military Officers Association of America                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                                          | 1.45 1 101                                                    | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|                                          |                                                               | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association<br>VADM (Ret.) Bill French, President & CEO, Armed Services YMCA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 1:45 PM                                  | 2:15PM                                                        | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 1:45 PM<br>2:15 PM                       |                                                               | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood         DoD Military Banking Program Panel Discussion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| -                                        | 2:15PM                                                        | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood         DoD Military Banking Program Panel Discussion         Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| -                                        | 2:15PM                                                        | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood         DoD Military Banking Program Panel Discussion         Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service         Ms. Angela Boone, Department of Navy                                                                                                                                                                                                                                                                                                                                                                                                               |
| -                                        | 2:15PM                                                        | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood         DoD Military Banking Program Panel Discussion         Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service         Ms. Angela Boone, Department of Navy         Mr. David Fuqua, Marine Corps                                                                                                                                                                                                                                                                                                                                                                         |
| -                                        | 2:15PM                                                        | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association<br>VADM (Ret.) Bill French, President & CEO, Armed Services YMCA<br>Break and Networking – Hillwood<br>DoD Military Banking Program Panel Discussion<br>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service<br>Ms. Angela Boone, Department of Navy<br>Mr. David Fuqua, Marine Corps<br>Mr. Eric Cuebas, Department of Air Force                                                                                                                                                                                                                                                                                                                                                           |
| 2:15 PM                                  | 2:15PM<br>3:30 PM                                             | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association<br>VADM (Ret.) Bill French, President & CEO, Armed Services YMCA<br>Break and Networking – Hillwood<br>DoD Military Banking Program Panel Discussion<br>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service<br>Ms. Angela Boone, Department of Navy<br>Mr. David Fuqua, Marine Corps<br>Mr. Eric Cuebas, Department of Air Force<br>MAJ Jose Rivera, Department of Army                                                                                                                                                                                                                                                                                                                    |
| 2:15 PM<br>3:30 PM                       | 2:15PM<br>3:30 PM<br>3:45 PM                                  | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association<br>VADM (Ret.) Bill French, President & CEO, Armed Services YMCA<br>Break and Networking – Hillwood<br>DoD Military Banking Program Panel Discussion<br>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service<br>Ms. Angela Boone, Department of Navy<br>Mr. David Fuqua, Marine Corps<br>Mr. Eric Cuebas, Department of Air Force<br>MAJ Jose Rivera, Department of Army<br>Day One Wrap-Up, Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO, AMBA                                                                                                                                                                                                                                    |
| 2:15 PM<br>3:30 PM<br>4:00 PM            | 2:15PM<br>3:30 PM<br>3:45 PM<br>5:00 PM                       | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association         VADM (Ret.) Bill French, President & CEO, Armed Services YMCA         Break and Networking – Hillwood         DoD Military Banking Program Panel Discussion         Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service         Ms. Angela Boone, Department of Navy         Mr. David Fuqua, Marine Corps         Mr. Eric Cuebas, Department of Air Force         MAJ Jose Rivera, Department of Army         Day One Wrap-Up, Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO, AMBA         Bank Liaison Officer Training Breakout Session – Hirshorn                                                                                                                     |
| 2:15 PM<br>3:30 PM<br>4:00 PM<br>4:00 PM | 2:15PM<br>3:30 PM<br>3:45 PM<br>5:00 PM<br>5:00 PM            | <ul> <li>Ms. Besa Pinchotti, Executive Director &amp; CEO, National Military Family Association</li> <li>VADM (Ret.) Bill French, President &amp; CEO, Armed Services YMCA</li> <li>Break and Networking – Hillwood</li> <li>DoD Military Banking Program Panel Discussion</li> <li>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service</li> <li>Ms. Angela Boone, Department of Navy</li> <li>Mr. David Fuqua, Marine Corps</li> <li>Mr. Eric Cuebas, Department of Air Force</li> <li>MAJ Jose Rivera, Department of Army</li> <li>Day One Wrap-Up, Maj Gen (Ret.) Steven J. Lepper, AMBA President &amp; CEO, AMBA</li> <li>Bank Liaison Officer Training Breakout Session – Hirshorn</li> <li>AMBA General Membership Meeting (AMBA Regular Corporate Members)</li> </ul> |
| 2:15 PM<br>3:30 PM<br>4:00 PM<br>5:00 PM | 2:15PM<br>3:30 PM<br>3:45 PM<br>5:00 PM<br>5:00 PM<br>6:30 PM | Ms. Besa Pinchotti, Executive Director & CEO, National Military Family Association<br>VADM (Ret.) Bill French, President & CEO, Armed Services YMCA<br>Break and Networking – Hillwood<br>DoD Military Banking Program Panel Discussion<br>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service<br>Ms. Angela Boone, Department of Navy<br>Mr. David Fuqua, Marine Corps<br>Mr. Eric Cuebas, Department of Air Force<br>MAJ Jose Rivera, Department of Army<br>Day One Wrap-Up, Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO, AMBA<br>Bank Liaison Officer Training Breakout Session – Hirshorn<br>AMBA General Membership Meeting (AMBA Regular Corporate Members)<br>Break                                                                                          |
| 2:15 PM<br>3:30 PM<br>4:00 PM<br>4:00 PM | 2:15PM<br>3:30 PM<br>3:45 PM<br>5:00 PM<br>5:00 PM            | <ul> <li>Ms. Besa Pinchotti, Executive Director &amp; CEO, National Military Family Association</li> <li>VADM (Ret.) Bill French, President &amp; CEO, Armed Services YMCA</li> <li>Break and Networking – Hillwood</li> <li>DoD Military Banking Program Panel Discussion</li> <li>Mr. Bill E. Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service</li> <li>Ms. Angela Boone, Department of Navy</li> <li>Mr. David Fuqua, Marine Corps</li> <li>Mr. Eric Cuebas, Department of Air Force</li> <li>MAJ Jose Rivera, Department of Army</li> <li>Day One Wrap-Up, Maj Gen (Ret.) Steven J. Lepper, AMBA President &amp; CEO, AMBA</li> <li>Bank Liaison Officer Training Breakout Session – Hirshorn</li> <li>AMBA General Membership Meeting (AMBA Regular Corporate Members)</li> </ul> |

## TUESDAY, AUGUST 30, 2022

| 7:00 AM  | 4:00 PM  | Workshop Registration – Oriental Ballroom AB                                                                     |
|----------|----------|------------------------------------------------------------------------------------------------------------------|
| 7:00 AM  | 8:00 AM  | Continental Breakfast and Networking – Hillwood                                                                  |
| 8:00 AM  | 4:30 PM  | Workshop Program – Oriental Ballroom AB                                                                          |
| 8:00 AM  | 8:15 AM  | General Session Welcome Remarks: Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO                           |
| 8:15 AM  | 9:00 AM  | Aid Society Panel                                                                                                |
|          |          | Chief Master Sergeant of the Air Force, Kaleth O. Wright, USAF (Ret.), CEO, Air Force Aid Society                |
|          |          | RADM Cari Thomas, USCG (Ret.), CEO, Coast Guard Mutual Assistance                                                |
|          |          | LTG Raymond Mason, USA (Ret.), Director, Army Emergency Relief                                                   |
|          |          | LtGen Jack W. Klimp, USMC (Ret.), President, CEO, Navy Marine Corps Relief Society                               |
| 9:00 AM  | 9:45 AM  | Protecting Military Consumers                                                                                    |
|          |          | Ms. Mel Trumpower, BBB Institute for Marketplace Trust                                                           |
|          |          | Mr. Tony Camilli, Consumer Financial Protection Bureau, Office of Servicemember Affairs                          |
|          |          | Ms. Carol Kando-Pineda, Federal Trade Commission                                                                 |
| 9:45 AM  | 10:00 AM | Break and Networking – Hillwood                                                                                  |
| 10:00 AM | 10:45 AM | Military Family Financial Research                                                                               |
|          |          | Dr. Gabby L'Esperance, Director of Research and Program Evaluation, Military Family Advisory Network             |
|          |          | CMSgt Barry Coleman, USAF (Ret.), Vice President, Counseling & Education Programs, National Foundation for       |
|          |          | Credit Counseling                                                                                                |
| 10:45 AM | 11:30 AM | Why We Serve                                                                                                     |
|          |          | Lt Gen (Ret.) Dana Atkins, President & CEO, Military Officers Association of America                             |
| 11:30 AM | 1:00 PM  | AMBA Workshop Luncheon and Military Departments' 2021 Distinguished Bank Service Awards Presentation –           |
|          |          | Oriental Ballroom C                                                                                              |
| 1:00 PM  | 1:30 PM  | MilMoneyCon22                                                                                                    |
|          |          | Ms. Lacey Langford, AFC <sup>®</sup> Founder Military Money Show Podcast & MilMoneyCon                           |
| 1:30 PM  | 2:30 PM  | Veteran Financial Wellness & VBBP 2.0 Update                                                                     |
|          |          | Ms. Rachael Deleon, Acting Executive Director, The Association for Financial Counseling and Planning Education   |
|          |          | (AFCPE)                                                                                                          |
|          |          | Ms. Jennifer Pizi, Chief Operating Officer, National Foundation for Credit Counseling                            |
|          |          | Ms. Shannon Razsadin, President & Executive Director, Military Family advisory Network                           |
| 2:30 PM  | 3:00 PM  | Break and Networking – Hillwood                                                                                  |
| 3:00 PM  | 4:00 PM  | Military Family Financial Readiness Update                                                                       |
|          |          | Ms. Caroline Baxter, Deputy Assistant Secretary of Defense for Force Education and Training, Office of the Under |
|          |          | Secretary of Defense (Personnel and Readiness)                                                                   |
|          |          | Mr. Andrew Cohen, Director, Financial Readiness, Office of the Under Secretary of Defense (Personnel and         |
|          |          | Readiness)                                                                                                       |
| 4:00 PM  | 4:30 PM  | AMBA Workshop Action Items/Closing Remarks:                                                                      |
|          |          | VADM (Ret.) John Bird, AMBA Chairman and Maj Gen (Ret.) Steven J. Lepper, AMBA President & CEO                   |
| 4:30 PM  | 6:30 PM  | Break                                                                                                            |
| 6:30 PM  | 8:30 PM  | Farewell Networking Reception – Gallery                                                                          |

## WEDNESDAY, AUGUST 31, 2022

| All Day | Check-out and Departure |
|---------|-------------------------|
|---------|-------------------------|