

**II FINANCIAL SERVICES (FI) QUESTIONNAIRE**

1 NAME AND ADDRESS OF FINANCIAL INSTITUTION:

3 DESCRIBE BRANCH PROPOSED STAFFING:

4 BRANCH FACILITY REQUIREMENTS: SIZE, CONNECTIVITY, ETC.:

5 BRANCH PROPOSED DAYS AND HOURS OF OPERATION:

6 DESCRIBE YOUR FUNDS GUARANTEE POLICY:

7 DATE YOUR FI WOULD BE ABLE TO BEGIN OPERATIONS:

8 DESCRIBE YOUR CHECK CLEARING PROCESS, INCLUDE THE AMOUNT OF TIME FOR A U.S. CHECK TO CLEAR YOUR SYSTEM:

9 SOCIETY for WORLD WIDE INTERBANK FINANCIAL TELECOMMUNICATION (SWIFT) CAPABILITIES/CODE:

10 DESCRIBE YOUR ATM CAPABILITIES TO INCLUDE:

FEE STRUCTURE

TIMELINE TO INSTALL ATMS

FREQUENCY OF SERVICING

VISA/MASTERCARD/AMERICAN EXPRESS CAPABILITIES

ABILITY TO INSTALL STANDALONE ATMS IN OTHER PARTS OF THE BASE

HOW MANY ATMS YOU WOULD PLAN TO INSTALL

11 WILL YOU BE ABLE TO MODIFY YOUR FIELD OF MEMBERSHIP?

12 THE ARMY MAY SEEK TO WITHDRAW LARGE VOLUMES OF US DOLLARS FROM THE ESTABLISHED FI.  
DESCRIBE YOUR ABILITIES, PROCEDURES, AND FEES FOR THIS SERVICE:

13 PLEASE PROVIDE A COPY OF YOUR LATEST PUBLISHED FINANCIAL STATEMENT.

14 DESCRIBE YOUR OVERDRAFT/NSF POLICY (FEES, INTEREST RATES, ETC.)

15 DESCRIBE YOUR FINANCIAL EDUCATION AND TRAINING PROGRAMS OR CAPABILITIES

II	FINANCIAL SERVICES	SERVICE PROVIDED		FEE CHARGED	COMMENTS
		ANSWER	YES / NO	USD	
	<b>Account Services</b>				
	1 Minimum cost/Minimum activity accounts				
	2 Regular checking accounts				
	3 Interest bearing checking accounts				
	4 Special checking accounts				
	5 Savings accounts				
	6 Certificates of deposit				
	<b>Customer Services</b>				
	1 Check books				
	2 Stop payment charge				
	3 Overdraft Programs				
	4 Cashing of U.S. personal checks for account holders				
	5 Cashing of account holder checks for non account holders				
	6 Cashing of U.S. Treasury checks for non account holders				
	7 Sale of Money Orders				
	8 Cashing of Money Orders				
	9 Sale of Cashier's Checks				
	10 Cashing of Cashier's Checks				
	11 Sale of Traveler's Checks				
	12 Cashing of Traveler's Checks				
	13 Notary service				
	14 Foreign currency conversion (for example, USD to IQD)				
	<b>Electronic Commerce</b>				
	1 Visa/Master Debit Card Issuance				
	2 Visa/Master Credit Card Issuance				
	3 Cash advance from Visa/MasterCard				
	4 Prepaid Gift Cards				
	<b>Loan Services</b>				
	1 Personal				
	2 Collateral				
	3 Auto				
	New				
	Used				
	4 Real Estate				
	5 Refinances				
	6 Home Equity				
	Loans				
	Lines of Credit				
	7 Boat				
	8 Emergency/Short Term Loan Program				
	9 Other (Specify)				
	<b>Electronic Funds Transfer (wires, ACH, etc.)</b>				
	1 Wires				
	2 ACH				
	3 EFT				
	4 SWIFT				
<hr/> Print Name and Title, Bank Official		<hr/> Phone Number		<hr/> Email	
<hr/> Signature		<hr/> Date			