NAME AND ADDRESS OF FINANCIAL INSTITUTION, contact person and e mail address for same.

1. TIMELINE TO INSTALL ATMS FROM TIME OF AGREEMENT BETWEEN ARMY and selected firm.
2. DESCRIBE YOUR FEE STRUCTURE FOR ATM USE
3. FREQUENCY OF SERVICING, HOW OFTEN ARE YOU PLANNING ON SERVICING UNITS ON THE BASE
4. VISA/MASTERCARD/AMERICAN EXPRESS CAPABILITIES
5. How does your organization handle customer related issues, do you have a dedicated person who will be responsible for sending out service calls?