



2013 AMBA FALL WORKSHOP

“MILITARY BANKING: ONE MISSION, FINANCIAL READINESS!”

SEPTEMBER 8-11, 2013 • THE BOAR'S HEAD INN, CHARLOTTESVILLE, VIRGINIA

Sunday, September 8, 2013

4:30 PM - 6:30 PM *Workshop Registration, Outside Pavilion I*
7:00 PM - 9:00 PM *Welcome Reception, Hearth/Arbor Rooms & Outside Patio*

Monday, September 9, 2013

7:00 AM - 12:00 PM *Workshop Registration, Outside Pavilion I*
7:00 AM - 7:45 AM *Continental Breakfast, Pavilion II*
7:45 AM - 3:45 PM *Workshop Program, Pavilion I*

7:45 AM - 8:00 AM **Opening Ceremony: Vince E. Barfield, Chairman, AMBA, “Welcome Remarks”**
Posting of the Colors: AFROTC Detachment 890, University of Virginia
Invocation: John M. Mitchell, Immediate Past Chairman, AMBA
Introduction of Speakers: Andrew M. Egeland, Jr., President/CEO, AMBA

8:00 AM - 8:45 AM **GEN Craig R. McKinley, USAF (Ret.), President, Air Force Association, “Air Force Readiness Challenges”**

8:45 AM - 9:30 AM **Jennifer C. Kelly, Senior Deputy Comptroller for Midsize and Community Bank Supervision, Office of the Comptroller of the Currency, “OCC Update”**

9:30 AM - 10:15 AM **Doreen Eberley, Director, FDIC Division of Risk Management, Federal Deposit Insurance Corporation, “FDIC Update”**

10:15 AM - 10:30 AM *Break/Refreshments, Outside Pavilion I*

10:30 AM - 11:15 AM **Hollister K. Petraeus, Assistant Director, Office of Servicemember Affairs, Consumer Financial Protection Bureau, “CFPB Office of Servicemember Affairs Update”**

11:15 AM - 12:00 PM **Robert G. Rowe, III, Vice President and Senior Counsel, Center for Regulatory Compliance, American Bankers Association, “Washington Update”**

12:00 PM - 1:30 PM **AMBA Workshop Luncheon, Military Saves Award Presentation and Military Saves Week 2013 Report, James S. Lander, Military Saves Director, Consumer Federation of America, Pavilion II**

1:30 PM - 2:15 PM **Marcus Beauregard, Chief, DoD-State Liaison Office, Office of the Deputy Assistant Secretary of Defense (Military Community and Family Policy), “Military Lending Act Update”**

2:15 PM - 3:00 PM **COL Michael F. Hayden, Director, USAF (Ret.), Government Relations, Military Officers Association of America, “MOAA Update”**

3:00 PM - 3:30 PM **Brenda Linnington, Director, BBB Military Line, Better Business Bureau, “BBB Update”**

3:30 PM - 4:00 PM **Barbara Thompson, Director, Office of Family Policy/Children and Youth, Office of the Secretary of Defense (Military Community and Family Policy), “5 Sides to Every Story: How the Pentagon Supports Military Family Readiness”**

4:00 PM - 4:15 PM **Day One Wrap-Up, Andrew Egeland, President/CEO, AMBA**

4:15 PM - 5:00 PM **Bank Liaison Officers Breakout Session, Executive Boardroom**

4:15 PM - 5:00 PM **AMBA General Membership Meeting (AMBA Regular Corporate Members), Pavilion I**

7:00 PM - 7:30 PM *Reception, Original Ballroom Foyer*
7:30 PM - 10:30 PM *Banquet Dinner, Original Ballroom*

Tuesday, September 10, 2013

7:00 AM - 12:00 PM *Workshop Registration, Outside Pavilion I*
7:00 AM - 8:00 AM *Continental Breakfast, Pavilion II*
8:00 AM - 4:30 PM *Workshop Program, Pavilion I*

7:45 AM - 8:00 AM **Welcome Remarks, Day Two, Andrew M. Egeland, Jr., President/CEO, AMBA**

8:00 AM - 9:00 AM ***Bill Hawbecker, Director, DoD Banking and Credit Union Office, Defense Finance and Accounting Service, and Military Services Banking Panel: CPT Emma Parsons, USA; Dean L. Hunstad, USN; James L. Sisson, USAF; and Philip R. Westcott, USMC, "DoD Military Banking Program Update"***

9:00 AM - 9:30 AM ***Christopher Cole, Senior Vice President and Senior Regulatory Counsel, Independent Community Banker of America, "ICBA Update"***

9:30 AM - 10:15 AM ***Jill L. Capicchioni, Senior Product Manager, Mobile Banking, Fidelity National Information Services, "Fundamentals of Mobile Banking"***

10:15 AM - 10:30 AM *Break/Refreshments, Outside Pavilion I*

10:30 AM - 11:30 AM ***Doug Johnson, Vice President and Senior Advisor, Risk Management Policy, American Bankers Association, "Brave New World: A Look Into the Future of Cybersecurity"***

11:30 AM - 12:00 PM ***Jerry T. Quinn, Military Affairs Program Manager, Wells Fargo Bank, N.A., "Reflections from a Deployed Banker"***

12:00 PM - 1:30 PM **AMBA Workshop Luncheon: Military Departments' 2012 Distinguished Bank Service Awards Presentation, Pavilion II**

1:30 PM - 2:15 PM ***Joyce Wessel-Raezer, Executive Director, National Military Family Association, "Military Family Update"***

2:15 PM - 3:00 PM ***John M. Broda, Executive Vice President & Chief Operating Officer, Armed Forces Financial Network, "AFFN Update"***

3:00 PM - 3:45 PM ***Jim Edrington, Executive Vice President, Professional Development, and Teri Callahan, Vice President, Professional Development Group, American Bankers Association, "ABA Military Training and Education Programs"***

3:45 PM - 4:15 PM **AMBA Workshop Open Forum: Andrew Egeland, President/CEO, AMBA**

4:15 PM - 4:30 PM **AMBA Workshop Wrap-Up: Vince E. Barfield, Chairman, AMBA, "Closing Remarks"**

6:30 PM - 8:30 PM *Farewell Reception, Portico off Executive Boardroom*

Wednesday, September 11, 2013

Hotel Check-Out and Departure